

# Used Car Warranty

## Insurance Product Information Document

### Company: MAPFRE ASSISTANCE Agency Ireland

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### Product: Premium Max (6yrs & 100,000 kms)

This document does not describe the full terms of the cover. Complete pre-contractual and contractual information on the product is provided in your policy handbook.

### What is this type of insurance?

This used car warranty is designed to contribute toward the cost of replacing components and any associated labour in the event of a mechanical or electrical failure.



#### What is insured?

- ✓ Factory fitted mechanical and electrical components with the exception of those specifically excluded in the policy booklet
- ✓ The cover level is dependent on the vehicle age and mileage at the time of sale
- ✓ The cost of repairs up to the claim limit of €2,500 plus VAT as specified on the warranty certificate
- ✓ Aggregate claims value is up to the net invoice price paid for the vehicle as specified on the warranty certificate
- ✓ Unlimited kilometres travelled during the warranty period
- ✓ Diagnostics up to €75 + VAT per accepted claim.
- ✓ Vehicle Replacement up to 7 days at maximum of €30 + VAT per day if repair takes longer than 8 hours
- ✓ If the vehicle is sold privately the new owner is covered
- ✓ The catalytic convertor and diesel particle filter
- ✓ Satellite navigation system and in-car entertainment system



#### What is not insured?

- ✗ Non-manufacturer approved parts or performance related modifications
- ✗ The cost of diagnostics if a fault does not result in a valid claim
- ✗ Bodywork components, panels, paintwork, door handles, glass, trim, water ingress or leaks, mirrors, seating frames and runners
- ✗ Servicing or items normally replaced during routine servicing
- ✗ Mechanical breakdown or electrical failure due to wear and tear, incorrect adjustment or misuse
- ✗ Airbag and seatbelt systems, batteries, bulbs, LEDs, lamps and fittings, wiring, looms and connectors, key, fobs and cards, fuses, glow / heater plugs, high tension leads, wheels, tyres, brake and clutch frictional components, wiper arms and blades, cables, pipes, hoses, auxiliary belts, exhaust systems, wheel balancing /alignment
- ✗ Damage caused by frost, lack of anti-freeze lubricant or hydraulic fluid, overheating, corrosion, flooding, fire, impact, negligence, accidental or malicious, or any damage resulting from water ingress
- ✗ Manufacturers defects, inherent design faults, recall campaigns, during or after manufacturer's warranty period

- ✓ Roadside Assistance (if included in this warranty policy): in the event of a breakdown, continuation of journey will be offered to include either onward transportation up to a maximum of €100 OR use of a replacement car (group A) for up to 48 hours to a maximum value of €30 per 24 hours OR overnight accommodation up to a max value of €100 in total

- ✗ VAT if you are VAT registered
- ✗ A failure that is not sudden but picked up during a service or NCT
- ✗ Elongation of any component including timing chains
- ✗ Software updates
- ✗ Any vehicle that has at any time been subject to any category of a Total Loss Insurance claim



### Are there any restrictions on cover?

- ! The maximum aggregate value of claims paid is limited to the net invoice price paid for the vehicle
- ! The maximum value of an individual claim is €2,500 plus VAT per claim
- ! Any failures occurring within the first 14 days from start date of cover as specified on the warranty certificate



### Where am I covered?

- ✓ On the Island of Ireland for the duration of the policy as specified on your policy certificate
- ✓ In Europe when travelling for a maximum of 60 days



### What are my obligations?

- To keep the vehicle serviced in a VAT registered workshop in accordance with the Manufacturer's servicing requirements and intervals for the make and model as specified on your policy certificate



### When and how do I pay?

At your selling motor dealer when taking delivery of your vehicle



### When does the cover start and end?

As specified on your policy certificate under the heading start date



### How do I cancel the contract?

Providing no claim has been reported, by submitting a request in writing You may cancel this cover and have any premium paid returned in full, within 14 days of purchase.

- By email: [admin@mapfrewarranty.ie](mailto:admin@mapfrewarranty.ie)
- By telephone: 091 560 604