

Used Car Warranty

Insurance Product Information Document

Company: MAPFRE ASSISTANCE Agency Ireland

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Product: Premium Plus (8yrs & 150,000 kms)

This document does not describe the full terms of the cover. Complete pre-contractual and contractual information on the product is provided in your policy handbook.

What is this type of insurance?

This used car warranty is designed to contribute toward the cost of replacing components and any associated labour in the event of a mechanical or electrical failure.



What is insured?

- ✓ Factory fitted mechanical and electrical components with the exception of those specifically excluded in the policy booklet
- ✓ The cover level is dependent on the vehicle age and mileage at the time of sale
- ✓ The cost of repairs up to the claim limit of €2,500 plus VAT as specified on the warranty certificate
- ✓ Aggregate claims value is up to the net invoice price paid for the vehicle as specified on the warranty certificate
- ✓ Unlimited kilometres travelled during the warranty period
- ✓ Diagnostics up to €75 + VAT per accepted claim.
- ✓ Vehicle Replacement up to 7 days at maximum of €30 + VAT per day if repair takes longer than 8 hours
- ✓ If the vehicle is sold privately the new owner is covered



What is not insured?

- ✗ Non-manufacturer approved parts or performance related modifications
- ✗ The cost of diagnostics if a fault does not result in a valid claim
- ✗ Bodywork components, panels, paintwork, door handles, glass, trim, water ingress or leaks, mirrors, seating frames and runners
- ✗ Servicing or items normally replaced during routine servicing
- ✗ Mechanical breakdown or electrical failure due to wear and tear, incorrect adjustment or misuse
- ✗ Airbag and seatbelt systems, batteries, bulbs, LEDs, lamps and fittings, wiring, looms and connectors, key, fobs and cards, fuses, glow / heater plugs, high tension leads, wheels, tyres, brake and clutch frictional components, wiper arms and blades, cables, pipes, hoses, auxiliary belts, exhaust systems, wiper blades, wheel balancing / alignment, or tyres
- ✗ Damage caused by frost, lack of anti-freeze lubricant or hydraulic fluid, overheating, corrosion, flooding, fire, impact, negligence, accidental or malicious, or any damage resulting from water ingress
- ✗ Manufacturers defects, inherent design faults, recall campaigns, during or after manufacturer's warranty period
- ✗ VAT if you are VAT registered

The following are optional and will be specified on your warranty certificate:

- Catalytic convertor and diesel particle filter
- Satellite navigation system and in-car entertainment system
- Roadside Assistance: in the event of a breakdown, continuation of journey will be offered to include either onward transportation up to a maximum of €100 OR use of a replacement car (group A) for up to 48 hours to a maximum value of €30 per 24 hours OR overnight accommodation up to a max value of €100 in total

- ✗ A failure that is not sudden but picked up during a service or NCT
- ✗ Elongation of any component including timing chains
- ✗ Software updates
- ✗ Any vehicle that has at any time been subject to any category of a Total Loss Insurance claim



Are there any restrictions on cover?

- ! The maximum aggregate value of claims paid is limited to the net invoice price paid for the vehicle
- ! The maximum value of an individual claim is €2,500 plus VAT per claim.
- ! Any failures occurring within the first 14 days from start date of cover as specified on the warranty certificate



Where am I covered?

- ✓ On the Island of Ireland for the duration of the policy as specified on your policy certificate
- ✓ In Europe when travelling for a maximum of 60 days



What are my obligations?

- To keep the vehicle serviced in a VAT registered workshop in accordance with the Manufacturer's servicing requirements and intervals for the make and model as specified on your policy certificate



When and how do I pay?

At your selling motor dealer when taking delivery of your vehicle



When does the cover start and end?

As specified on your policy certificate under the heading start date



How do I cancel the contract?

Providing no claim has been reported, by submitting a request in writing You may cancel this cover and have any premium paid returned in full, within 14 days of purchase.

- By email: admin@mapfrewarranty.ie
- By telephone: 091 560 604